

# Rover's Recess, Inc.

## TERMS & CONDITIONS

This AGREEMENT is dated and in effect as of \_\_\_\_\_ between \_\_\_\_\_ (hereafter referred to as "Client") & Laurie Robinson (hereafter referred to as "Sitter"). The parties herein agree as follows:

1. These terms & conditions will take effect upon signature by both Client & Sitter & will remain in effect until terminated by either party as provided below in number eight (8). Client may make phone/email/text reservations for additional services at any time during the term of this contract, subject to availability. All scheduled visits will be governed by all the terms of this document. Every effort will be made to accommodate specific time requests however Client understands that visits can occur within +/- one-hour window of time. Client is responsible for all charges incurred for all visits to the home. A minimum of (12) hours-notice is required for all reservations & cancellations, or a fee will be incurred.
2. The fee per visit is dependent on which service(s) Client chooses based on the scale below. All fees are due as described in ten (10). **Holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Eve, Christmas Day & New Year's Eve) incur an additional \$10 per visit.**  

**Cat visit = \$      20 min. visit = \$      30 min visit = \$**

Clients living outside of service area are responsible for additional travel fees based on mileage (round-trip) and current gasoline costs.
3. Sitter is authorized to provide care & services in Client's home as outlined in this contract. Should medical attention be necessary & specified veterinarian is unavailable, Sitter is authorized by signature below to seek emergency veterinary care. Client releases Sitter from all liabilities related to transportation, treatment & expense. Every attempt will be made to notify Client regarding such situations. However, if Client is not reachable & time is of the essence, Client authorizes Sitter to approve medical and/or emergency treatment (excluding euthanasia) as recommended by a veterinarian, up to \$\_\_\_\_\_. Client agrees to reimburse Sitter for all expenses incurred, plus any additional fees for attending to this need or any expenses incurred for any other home/food/supplies needed for pet(s).
4. In the event of inclement weather or natural disaster, Sitter is entrusted to use best judgment in caring for pet(s) & home. Sitter will be held harmless for consequences related to such decisions. In the event of personal emergency or major illness of Sitter, Client is responsible for obtaining substitute pet care. Every attempt will be made to notify Client regarding such situations.
5. Sitter agrees to provide services stated in this contract in a reliable, caring & trustworthy manner, unsupervised in Client's home. In consideration of these services & as an express condition thereof, the Client expressly waives & relinquishes any & all claims against Sitter except those arising from negligence or willful misconduct on the part of Sitter. Client's signature below allows Sitter to obtain & keep a copy of a key to the home. All keys will be engraved with a code that will allow for identification by the Sitter.
6. All pets are to be currently vaccinated & healthy. Should Sitter be bitten or otherwise exposed to any disease or ailment from Client's pet(s), it will be the Client's responsibility to pay all costs & damages incurred by Sitter. This includes, but is not limited to fleas, intestinal parasites & any other zoonosis. No intact (non-altered) dogs of reproductive age will be taken off of Client's property for walks or recreation of any kind.
7. Client understands that due to the extreme unpredictability of animals, Sitter cannot assume responsibility for any mishaps of an extraordinary or unusual nature including, but not limited to biting, property damage, pet illness, accidental death or any complications in administering medications. Nor can Sitter be held liable for injury, disappearance, death or fines of pet(s). Client hereby represents & warrants that their pet(s) have not harmed or shown any aggressive or threatening behavior toward any person or animal.
8. Sitter and/or Client each may terminate this contract at any time by written notice to the other. Sitter is entitled to payment for all services rendered until notice of termination is received & for any transition services reasonably required to provide for the health & welfare of the Client's pet(s). Sitter will not terminate contract during a period of scheduled services unless she determines, in her sole discretion, that a danger exists to her health and/or safety. If such concerns preclude Sitter from providing further care to the pet, Client authorizes pet to be placed in a boarding kennel with all charges to be the responsibility of the Client. Every attempt will be made to notify Client regarding such situations.
9. In the event that others have access to the Client's home during the execution of services, Sitter can assume no liability for any damages or losses to Client's home or pet(s).
10. Client acknowledges that **payment is due before services are rendered**. A handling fee of \$35 will be charged for all returned checks. In the event it is necessary to initiate collection proceedings on the account, Client will be responsible for all legal fees & costs of collection. Prices of services are not negotiable. No refunds or exchanges on services will be given as all sales are final.

**I have reviewed the terms & conditions of this service contract in its entirety. The information provided by me is complete & accurate & I agree to all its terms & conditions as set out above.**

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Laurie Robinson

\_\_\_\_\_  
Date